**Freedom of Information and Environment Information Regulations performance**

The information in the tables below shows how the council has handled the FOI and EIR requests it has received.

**2023-24 - Total FOI and EIR Requests**

|  |  |  |  |
| --- | --- | --- | --- |
|  | Q1  April – June | Q2  July – Sept | Q3  Oct – Dec |
| Total Requests received | 473 | 478 | 443 |
| Total Requests responded to within 20 working days | 432 | 444 | 428 |
| Total Requests responded to over 20 working days | 41 | 34 | 15 |
| Total Requests still open and within timescale | - | - | - |
| % Total Requests responded to within 20 working days | 91.3% | 92.9% | 96.6% |
| % Total Requests responded to over 20 working days | 8.7% | 7.1% | 3.4% |

**Total FOI and EIR Requests for previous 5 years**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Total Requests received | 1,681 | 1,541 | 1,411 | 1,606 | 1,644 |
| Total Requests responded to within 20 working days | 1,601 | 1,502 | 1,370 | 1,541 | 1,509 |
| % Total Requests responded to within 20 working days | 95.2% | 97.5% | 97.1% | 96.0% | 91.8% |
| Total Requests responded to over 20 working days | 80 | 39 | 41 | 65 | 135 |
| % Total Requests responded to over 20 working days | 4.9% | 2.5% | 2.9% | 4.0% | 8.2% |

The information in the table below shows in more detail the number of requests by type, completed, and details of information released.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 |
| Number of FOI requests received | 1,304 | 1,209 | 977 | 1,081 | 1,149 |
| Number of FOIs completed within 20 working days | 1,245 | 1,178 | 953 | 1,041 | 1,058 |
| % FOIs completed within 20 working days | 95.5% | 97.4% | 97.5% | 96.3% | 92.1% |
| Number of FOIs completed over 20 working days | 59 | 31 | 24 | 40 | 91 |
| % FOIs completed over 20 working days | 4.5% | 2.6% | 2.5% | 3.7% | 7.9% |
| Number of FOI requests where information was granted in full | 718 | 660 | 531 | 289 | 521 |
| Number of FOI requests where information was refused in full because the information was not held | 299 | 350 | 282 | 303 | 259 |
| Number of FOI requests where information was refused in full by use of an exemption | 146 | 151 | 106 | 140 | 139 |
| Number of FOI requests where information was granted in part and refused in part | 140 | 168 | 139 | 159 | 181 |
| Number of FOI requests received that have been referred for internal review | 30 | 21 | 18 | 22 | 26 |
|  |  |  |  |  |  |
| Number of EIR requests received | 377 | 332 | 434 | 525 | 495 |
| Number of EIRs completed within 20 working days | 356 | 324 | 417 | 500 | 451 |
| % EIRs completed within 20 working days | 94.4% | 97.6% | 96.1% | 95.2% | 91.1% |
| Number of EIRs completed over 20 working days | 21 | 8 | 17 | 25 | 44 |
| % EIRs completed over 20 working days | 5.6% | 2.4% | 3.9% | 4.8% | 8.9% |
| Number of EIR requests where information was refused in full because the information was not held | 42 | 79 | 114 | 156 | 90 |
| Number of EIR requests where information was refused in full by use of an exemption | 18 | 63 | 53 | 101 | 88 |
| Number of EIR requests where information was granted in part and refused in part | 46 | 68 | 77 | 126 | 70 |
| Number of EIR requests received that have been referred for internal review | 10 | 20 | 18 | 22 | 21 |